



**CUNARD**

# Cunard World Club Membership benefits.



QUEEN ELIZABETH

QUEEN MARY 2

QUEEN VICTORIA



## Welcome to the Cunard World Club.



The moment you complete your first voyage with Cunard, you'll join a group of distinguished travellers by becoming a member of the Cunard World Club. Membership entitles you to a range of benefits that increase the more you sail with us.

It's our way of saying thank you for choosing to see the world with Cunard.

### A world of benefits.

The more you sail with Cunard, the greater the benefits become. You can look forward to receiving invites to exclusive on board parties, complimentary Internet, an on board disembarkation lounge and much more.

This guide details the eligibility requirements for each level of membership and the benefits available to you.



## Silver.



As soon as you have completed your first Cunard voyage you'll become a silver member and will start to receive the following<sup>1</sup>:

Member savings & special offers.<sup>2</sup>

From time to time you'll receive special exclusive promotional offers.

On board loyalty representative.

On every cruise, the Voyage Sales Specialists are there to assist you with any membership queries you may have.

World club desk in all our international offices.

If you have a membership query whilst at home, you can contact our office based team who will be more than happy to help.

The Cunarder magazine.

Keep in touch with all the latest news and offers from Cunard with our loyalty magazine.

Exclusive online area.

Please visit the Cunard World Club section at [www.cunard.com/cwc](http://www.cunard.com/cwc).

1 To receive the benefits, guests must have completed the necessary voyages and/or nights on board prior to the voyage starting. There will be no mid-voyage promotions. 2 You must be a member of the Cunard World Club at the time of booking to receive any World Club Member Saving.

## Gold.



As soon as you have completed two voyages or 20 nights<sup>1</sup> on board you will become a gold member. The next time you travel you will receive the below benefits, in addition to your silver ones:

A gold membership pin.<sup>3</sup>

Complimentary Internet.<sup>4</sup>

Keep in touch with friends and family back home with up to two hours of complimentary Internet time.

Cunard World Club cocktail party.<sup>5,6,7</sup>

Join fellow members at this wonderful party held in your honour. Enjoy drinks and hors d'oeuvres as you mingle with like minded travellers in one of the ship's elegant venues.

1 To receive the benefits, guests must have completed the necessary voyages and/or nights on board prior to the voyage starting. There will be no mid-voyage promotions. 3 You will receive the pin on your first voyage after achieving this membership level. 4 To obtain the full two hours please use the two hour time package. 5 Party may be held during the day or in the evening. 6 Where operationally possible. 7 Only available on voyages of five nights or more.



## Platinum.



Once you have completed seven voyages or 70 nights<sup>1</sup> on board, we'll promote you to our platinum tier. The next time you travel with us you can look forward to receiving all of the gold benefits plus:

A platinum membership pin.<sup>3</sup>

20% saving on laundry/  
specialist cleaning.<sup>8</sup>

Save 20% when we take care of your  
laundry needs.

Priority check-in.<sup>6</sup>

Enjoy expedited check-in for voyages  
departing from either New York or  
Southampton.

Complimentary wine tasting.<sup>7</sup>

Enjoy samples of fine wines on your voyage  
at this special member only event hosted by  
the sommeliers.

Invitation to the senior officers' party.<sup>5,6,7</sup>

Join the senior officers for an exclusive  
private party.

Additional complimentary Internet.<sup>4</sup>

Enjoy an additional two hours of Internet  
time, giving you up to four hours in total.

10% saving on White Star  
luggage service.

Save 10% when you take advantage of this  
special Cunard service that transports your  
luggage directly to or from your ship.

Private disembarkation lounge.<sup>6</sup>

Relax in comfort and style as you wait to  
disembark the ship. Refreshments will be  
available in the lounge.

1 To receive the benefits, guests must have completed the necessary voyages and/or nights on board prior to the voyage starting. There will be no mid-voyage promotions. 3 You will receive the pin on your first voyage after achieving this membership level. 4 To obtain your full allowance please use the relevant time package. 5 Party may be held during the day or in the evening. 6 Where operationally possible. 7 Only available on voyages of five nights or more. 8 20% Savings will be applied after any allocated non-refundable on board spending money has been used.



## Diamond.



Our diamond tier is reserved for our most loyal guests who have travelled with us at least 15 times or completed 150 nights<sup>1</sup> on board. You can then look forward to receiving the below in addition to the benefits you have previously enjoyed, the next time you travel:

A diamond membership pin.<sup>3</sup>

Priority appointments with the  
Voyage Sales Specialists.

If you would like to discuss your future holiday  
options, simply call the Voyage Sales Specialists  
as early in the cruise as possible to make an  
appointment that is convenient for you.

A complimentary meal at one of the  
ship's alternative dining venues.<sup>7,9</sup>

Let us treat you to a lunch on a sea day at  
Todd English or The Verandah. Alternatively  
you may have dinner once during your  
voyage in the Speciality Dining Venues in the  
Kings Court or in The Lido.

1 To receive the benefits, guests must have completed the necessary voyages and/or nights on board prior to the voyage starting. There will be no mid-voyage promotions. 3 You will receive the pin on your first voyage after achieving this membership level. 4 To obtain your full allowance please use the relevant time package. 6 Where operationally possible. 7 Only available on voyages of five nights or more. 9 Subject to availability and a reservation is required. Cunard will pay your cover charge for the taster menu and 15% gratuity. Any other expenses will be charged to your stateroom account.

Dedicated diamond member  
contact at the world club desk in our  
international offices.

If you have a membership query whilst at  
home, dial your special diamond contact  
number for help and assistance.

Additional complimentary Internet.<sup>4</sup>

Enjoy a further four hours of Internet time,  
giving you up to eight hours in total.

Priority disembarkation.<sup>6</sup>

If you don't have a Cunard transfer  
booked, you may, if you wish, enjoy priority  
disembarkation.



## Terms and conditions of membership to the Cunard World Club.

### 1. Membership

Membership of the Cunard World Club is automatically awarded on completion of your first voyage with Cunard. Voyages and nights on board are awarded to members following the completion of each Cunard voyage. Membership is only available to individuals over the age of 18 and not to groups or companies. Your membership account must be held in your full name as it appears in your passport. You must book in your country of residence and quote your Cunard World Club membership number and the membership number of all individuals in your party, at the time of booking to ensure that memberships are automatically updated and all benefits are received once on board.

### 2. Voyages and nights on board

Your membership tier is defined by the number of Cunard voyages or nights on board you have completed. Voyages or nights on board will be accrued on completion of the voyage on which they were earned (except on World Voyages, where nights on board are accrued at the end of each segment, as defined by Cunard). Where your voyage is made up of one or more voyages, but you have booked as one voyage and have just one booking reference, this will be treated as one voyage only. You will not accrue a voyage or nights on board: in respect of any time spent travelling or in a hotel, for example as part of a fly-voyage or land tour; in respect of any time you would have spent on a Cunard ship but for the cancellation or curtailment of that voyage, for whatever reason; in respect of time spent by other members of your party or family (whether or not they are Cunard World Club members), or for unused berths

in your stateroom; in respect of any nights gained or lost through travelling over the International Date Line during a World Voyage or segments of a World Voyage. Voyages and nights on board are personal to you and may not be transferred to any other person.

### 3. Benefits

All benefits are subject to availability and all benefits may be withdrawn or altered at the absolute discretion of the Cunard World Club. Without limitation, we reserve the right to make exclusions or exceptions to the availability of benefits. Some benefits may not be available on voyages of 5 nights or less. Benefits are personal to you and not transferable. No cash alternative is available. No benefit may be claimed retrospectively, i.e. by claiming a benefit that you were entitled to claim but which you did not claim at the time when you were entitled to do so, claimed in respect of nights spent on a ship for inaugural and overnight events, as an invitee of a charterer of a Cunard ship or any voyage on which you have travelled on a reduced rate fare or as a concession (a list of concessionary types may be obtained from us on request). During World Voyages your benefits will be reset at the end of each segment, as defined by Cunard. We will invite you to one Cunard World Club Party and one Senior Officer's Party, where applicable, during your time on board. On longer voyages (which are made up of multiple voyages) you will receive one set of benefits only. On back to back voyages we may for operational reasons need to restrict the number of invitations you receive, where applicable, to the Cunard World Club party and Senior Officer's party to one during your time on board.

### 4. General

Queries relating to Cunard World Club membership should be addressed to:

#### Cunard Line UK

0843 373 0305

[ukworld.club@cunard.co.uk](mailto:ukworld.club@cunard.co.uk)

Calls cost 5p per minute plus your telephone company's network access charge.

#### Cunard Line North America

1-800-7-CUNARD

#### Cunard Line Australia

1300 300 980

#### Cunard Line New Zealand

0800 400 838

#### Cunard Line Germany and Austria

00800 180 84 180

All on board Cunard World Club benefits will be the same regardless of where you reside. However for Cunard World Club members who live outside the UK, North America, Australia, New Zealand and Germany, we reserve the right not to send you all the information we send to members resident in these regions, e.g. promotional mailings and The Cunarder magazine. Brochures showing fares in your local currency may be obtained from your Cunard travel agent. We reserve the right to terminate the Cunard World Club or change these terms and conditions at any time without notice. Cunard will not be liable for refunds or for damages resulting from any changes to any aspect of the Cunard World Club or for damages resulting from failure to deliver any services forming part of the programme. You should review these terms and conditions periodically for changes by visiting: [www.cunard.com/cwc](http://www.cunard.com/cwc)